The Legal Center for Women’s Initiatives “Sana Sezim”

Report on Activities for 2011
The Legal Centre for Women's Initiatives «Sana Sezim» was registered as a non-governmental, non-profit organization in May 2001, and was re-registered as a private institution in January 2004.

**MISSION OF NGO “SANA SEZIM”**

Promoting women’s and children’s social and life orientation in building civil society and democracy, forming the practice of non-violent social relations, as well as developing the movement to protect the rights of women and children.

**Our guiding principle:**
Transparency, openness, clarity of thoughts, actions and ideas based on wisdom, spirituality, and harmony.

The Legal Centre for Women’s Initiatives “Sana Sezim”

is open to collaboration and partnership!
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Dear readers!

Let me greet you and present to you the report on the activities of NGO “Legal Center of Women’s Initiatives “Sana Sezim” (furthermore – NGO “Sana Sezim”) for Year 2011.

This year for our organization was a jubilee – we celebrated 10 years. Ten years ago there was nothing, but now there is an organization with its successes, realized ideas and plans for the future. Nowadays our organization is dynamic, interesting and continues to grow.

In 2001 there was nothing except enthusiasm and a wish to do something and gain something. Step by step we have built a staff, we obtained partners and clients, and responsibility before all this people made us to go forward.

Past year gave us a lot of interesting, bright and memorable events and changes. Of course, it couldn’t be without difficulties, but the main reason that we have chosen the right direction and follow it.

In all our encounters we aim to follow such values as:

- **Client orientated.** All activities of the organization is directed to utmost fulfillment of client’s requirements. We try to reach maximum transparency in relations with our own clients and to provide individual approach in solving the problems of each of them.

- **Professionalism.** Higher professionalism of our employees is the criteria of our success.

- **Trust and reliability.** Trust of our clients and partners is the essential of existing and development of our organization. We are focused on doing maximum possible so that our cooperation with clients and partners is developed on permanent and long-term basis.

- **Corporate policy and constant development.** We value the ability to work in team and stimulate the individual initiative. We try to provide all the employees the possibility to realize their own best qualities, improving the level of professional preparation. We constantly train ourselves which ensures the constant growth as of employees, as the organization itself.

NGO “Sana Sezim” will out maximum efforts as always to improve cooperation with state and law enforcement bodies, NGOs and international organizations in terms of trust and cooperation. Our publications are possible to find not only on [www.sanasezim.org](http://www.sanasezim.org), but also in social networks and Facebook and Twitter.

We are open for collaboration. And we will be happy if you will get interested with our activities. Peace to you all!

Best regards,

President, NGO “Sana Sezim”

Khadicha Abysheva
The Legal Center for Women's Initiatives “Sana Sezim”

ACHIEVEMENTS OF NGO “SANA SEZIM”:

December 2011 rewarded with the Gratitude Letter of NGO Civil Alliance of Kazakhstan for substantial contribution to the development of civil society and Kazakhstan NGO sector during the years of independence.

December 2011 rewarded with the Diploma of the Ministry of Culture of the Republic of Kazakhstan and winner of the contest “For contribution to the development of civil society in Kazakhstan” in the nomination “Youth creating the future”.

November 2011 rewarded with the diploma of the Ministry of Interior of the RK for the input to the resolving of the problems related with violence towards women.

October 2011 rewarded with the Gratitude Letter from the Department of Justice of the South Kazakhstan Oblast for the contribution to the development of civil sector and active collaboration with state organizations on socially important problems.

June 2011 rewarded with the Gratitude Letter of the Department for Children’s Rights of South Kazakhstan Oblast for protection of children’s rights, input to the improvement of life of children.

Currently, NGO LCWI Sana Sezim has a library of more than 1700 editions on various innovational courses and programs.

Employees of Sana Sezim permanently participate on different training courses, both in Kazakhstan, and abroad. In particular, they have participated in trainings in England, Belgium, Bulgaria, Germany, Holland, Greece, Georgia, Israel, Italy, Spain, Ireland, Jordan, Kyrgyzstan, Lithuania, Luxembourg, Poland, Russia, United States, Turkey, Tajikistan, Uzbekistan, Ukraine, Finland, France, Croatia, Switzerland.

PROJECTS REALIZED BY NGO “SANA SEZIM” IN YEAR 2011:

2010 - 2012

November 2010 – September 2012 – “Counteraction to human traffic in Central Asia”, IOM / USAID.

July 2010 – December 2012 – “Regional program on labor migration in Central Asia”, IOM.

December 2009 – December 2012 – “Legal education in terms of counteracting to human traffic”, EU.


MEMBERSHIP OF NGO “SANA SEZIM” IN ASSOCIATIONS AND COALITIONS:

1. Member of the International Coalition of KARAT.
2. Member of ECPAT International, a worldwide network to combat the commercial exploitation of children.
3. Member of the Advisory Board for the Human Rights Ombudsman of the Republic of Kazakhstan.
4. Member of the Union of Crisis Centers of Kazakhstan.
5. Co-founder and member of the Civil Alliance of South Kazakhstan region.
6. Member of the Coalition for the Protection of Children's Rights in Kazakhstan.
7. Member of an international network of “ASTRA.”
8. Member of the Central Asian network to solve the problems of labor migration.
9. Member of the Public Council for monitoring the actions of police officers at Department of Internal Affairs of the South Kazakhstan Region.
10. Member of the Commission on Women, Family and Demographic Policy of the South Kazakhstan Region.
11. Member of Association of NGOs against trafficking in Central Asia.
12. Member of the Council on cooperation and collaboration with NGOs of the Ministry of Justice of the Republic of Kazakhstan.
14. Member of the National Volunteer Network.
ACCESS OF WOMEN TO JUSTICE

OBJECTIVES:

- To inform women about their rights and possibilities for equal participation in social life;
- To assist in gaining legal knowledge by women of South Kazakhstan Oblast, realizing their rights, possibilities, responsibilities through providing access to legal information;
- Public educational activities regarding protection of women’s rights through mass media in order to form the public opinion;
- Development of effective protection and fulfillment of the programs on prevention of violence, including prevention of crisis by hotline.

Within this direction women and children were provided information about the access to justice, acting national legislation, and also practical assistance of lawyers in resolving different kinds of problems. Such help includes the whole range of services starting with providing legal consultations and finishing with preparation of inquiries and complaints to different instances, and also representing the interests of women and children in the court.

Among the population there were 3000 booklets “Access to justice” distributed with practical recommendations for access to justice. Even the most perfect constitutional and legal basics do not ensure the protection of human rights, if they don’t know about these rights and guarantees, don’t understand them, don’t insist on their implementation or refuse from them realizing the consequence. The informational campaign is aimed on very solution of above mentioned tasks.

An informational campaign in mass media is held within this direction. For Year 2011 there were 5 articles published in newspapers, 8 interviews on radio and television, this afforded a lot amount of people to be informed about the activities of NGO LCWI Sana Sezim.

In January – December 2011, 1478 people (287 men and 1191 women) addressed for the consultation on the rights of women and children for access to justice.

The analysis of such addresses shows that the majority of people are women in the age of 21 and 49 and who’s access to justice is very limited.

<table>
<thead>
<tr>
<th>Issues to address to Lawyer for consultation</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>family and marriage issues</td>
<td>500</td>
</tr>
<tr>
<td>access to state organizations, courts and police</td>
<td>98</td>
</tr>
<tr>
<td>pension issues</td>
<td>48</td>
</tr>
<tr>
<td>documentation</td>
<td>231</td>
</tr>
<tr>
<td>protection of property rights</td>
<td>96</td>
</tr>
<tr>
<td>allowance</td>
<td>130</td>
</tr>
<tr>
<td>other issues</td>
<td>375</td>
</tr>
</tbody>
</table>

Majority of those appealed to the organization, due to their legal illiteracy, don’t know where to go for help, therefore they were provided information about the functions of state and law enforcement organizations, and also contacts of specialists, who are responsible for decision of problems in these organizations.

In January – December 2011 1213 people addressed the problem of violence towards women and children, which
include the following issues: psychological violence – 682, physical violence – 606, 373 – economical, 20 – sexual harassment. Some of appeals of women included several types of violence at once.

Majority of appeals about the problems of domestic violence were from women – 983, also there were appeals from men, representing the rights of women and children – 230 people.

Main issues addressed from women to NGO LCWI Sana Sezim:
- Family and marriage relations (divorce, alimonies, division of property, different types of violence towards women and children, etc.),
- Receiving allowances,
- Relations between children and parents and etc.

Activities in this direction were carried out alongside with the representatives of Division of protection of women from violence of the South Kazakhstan Oblast Interior (Police) Department, the Committee on Women and Family – Demographic Policy under the Akim of the South Kazakhstan Oblast, Prosecution Office of the SKO. The activities were held according to the approved Plan of mutual actions.

For the reporting period 6 round tables were performed, 5 informational campaigns held, International campaign “16 days without violence towards women”, 6 seminars for police officers, 12 trainings for women – leaders, potential victims of human traffic.

5000 booklets “Let’s stop domestic violence” were distributed, 9 articles were published in local and republican newspapers, 15 interviews were aired in TV.

Employees of NGO LCWI Sana Sezim consider violence towards women and children as a complex problem. All types of violence towards women, from emotional and verbal till physical and sexual, are a social problem. And it is necessary to resolve it jointly. Our Center helps women who have become victims of violence, helping them to overview such situation, to return the ability to control their fate, to make their own choice.
Slave labor, sexual exploitation, debts, exploitation of child's labor, "domestic" labor, panhandling – all these terrifying factors of the same crime named human trafficking.

One of the main activities in our organization are preventive measures in human trafficking which play key role. We make consultations on legal, social and other issues regarding the risks related with human traffic, providing information about opportunities, risks and consequences of employment abroad. Special attention is paid to the measures directed on elimination of such factors, both in demand and supply. The interests of the victims of human traffic are represented in state and law enforcement organizations.

People appealed to our organization receive qualified assistance of specialists on three languages (Kazakh, Russian and Uzbek) regarding travelling abroad, registration of visas and documents to carry out the labor activities abroad, to travel as a tourist.

In January - December 2011 there were 1207 calls registered (692 – from men, 515 – from women).

Most of the calls were from people who want to go abroad to work, also from parents, relatives, partner organizations, police officers.

Lawyers of our organizations rendered 734 consultations. Assistance was provided in legally correct registration of contracts whilst travelling abroad. Help ion returning people back home was provided by the Embassies and Council office of the Republic of Kazakhstan in United Arab Emirates, Belarus, Russian Federation, Uzbekistan.

There was close collaboration with the IOM of the RK, Department for fight with organized crime of SKO Interior Department, General Prosecution Office of the RK, SKO Prosecution Office in liberating and protecting human rights and interests.

For the period of realization of the project 44 citizens of Uzbekistan, 4 citizens of Kazakhstan and 1 citizen of Belarus were rescued and provided assistance. On the fact of human traffic there was one sentence to citizen of Kazakhstan passed, who forced three female citizens of Uzbekistan to sexual exploitation.

Psychological assistance was provided to 49 victims of human traffic, also to their families and relatives. Psychological confidential assistance was provided to 467 clients, addressed to the Center. Social assistance was provided to 269 clients and their families, a re-integration of victims of human traffic on social environment is carried in order to prevent secondary victimization.

For young people as for potential victims of human traffic there were 24 training courses facilitated which has covered 480 young people in the age between 13 and

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STOP TRAFFICKING WOMEN AND CHILDREN!

OBJECTIVES:

- Prevention of trafficking through information and education campaigns;
- Attracting public attention on the progression of this phenomenon;
- Providing legal, psychological and social assistance to victims and their families.

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<table>
<thead>
<tr>
<th>Issues addressed on Hotline, for Year 2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Finding job abroad</td>
</tr>
<tr>
<td>Provide help to human traffic victims</td>
</tr>
<tr>
<td>Departure of relatives</td>
</tr>
<tr>
<td>Marriage with a foreigner</td>
</tr>
<tr>
<td>Travel agencies, inc. complaints</td>
</tr>
<tr>
<td>Permanent residence</td>
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<tr>
<td>About NGO</td>
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The Legal Center for Women's Initiatives “Sana Sezim”
25, as potential human traffic victims. Participants of training courses received information about the existing risk of human trade, about ways of personal safety whilst travelling abroad, ways of hiring and transporting the people by traders, existing types of human exploitation, and also about international standards and national legislation.

In order to decrease demand and establish the practice of non-violent relations, reduce stigma and discrimination towards the victims of human traffic there were 12 training courses conducted among young men as potential customers of services.

There were 4 seminars held for police officers directed on creation of identification skills, improving level of knowledge about the psychological features of work with victims of human traffic.

There have been 1000 booklets distributed throughout potential human traffic victims, also on seminars and information campaigns. Booklets contain information with all contacts and telephones of all local services, embassies, councils, NGOs, who take up on this problem abroad and in CIS countries, the list of licensed and annulled travel agencies.

Within the informational campaign, 6956 booklets were distributed among the potential human traffic victims. Booklets contain the information about the existing risk of human trafficking, ways of personal safety whilst travelling abroad, ways of hiring and transporting the people by human traders, and existing ways of exploitation of people, and the number of telephone hotline.

In mass media there were 12 information articles published in newspapers, 8 interviews on TV and radio.

Nowadays, with the support from international organizations, human traffic victims receive the following kinds of support: providing safe venue, medical services, psychological assistance, legal consultation, registration of new or recovery of lost documents, cooperation in receiving temporary or permanent job, appropriate to their conditions, interests, demands, and also in professional orientation and receiving the profession.

SAY NO TO THE WORST FORMS OF CHILD LABOR!

Mutual activities on prevention of the worst forms of child labor are carried out with the SKO Department on protection of children's rights.

In this direction there are seminars and trainings held for children, parents, employers, employees of education, police and state organizations, prosecution office.

For the reporting period there have been 12 raids made on detection and extraction of children from the worst form of child labor, along with the SKO Department on protection of children's rights. Such raids are carried out on the fields (cotton, onion, melon fields), bazaars, bus stations, technical service stations, car wash points, construction sites and in public transport.

NGO “Sana Sezim” directs all its efforts in present and will in the future on attraction of the attention on the problem, detection and prevention of human traffic, protection and rehabilitation along with the partners: law enforcement, state, international and non-governmental organizations.
In this direction huge attention is paid to improvement of educational potential of migrant workers in the field of legal knowledge. In order to improve legal knowledge of migrant workers, legal and social services were provided, attention of society was attracted to this problem through distribution of printouts and publications in mass media.

In January – December 2011 there were 1862 calls registered (1478 – from men, 384 – from women) and all received consultations on migration issues.

Legal assistance was provided to 495 migrants and 363 social consultations were provided to citizens of Tajikistan, Uzbekistan, Belarus, Russian Federation, Kyrgyzstan, Korea, Turkey, Ukraine. Also there were appeals from citizens of Kazakhstan among which relatives and friends of migrants, employers, partner NGOs, police officers, mass media representatives.

Frequently asked questions on legal and social consultations, were the following:
- Loss and recovery of documents,
- Receiving permanent registration,
- Order and prolongation of registration in migration police,
- Issues related with legal employment in the RK,
- Process of communication with police office (when checking the documents, arrest on the street, etc.),
- Receiving the temporary residence and citizenship in the RK,
- Transfer of money to home country,
- Risks associated with non-fulfillment of given commitments by the employer,
- Receiving medical assistance in the RK,
- Access of children of migrants to receiving education in the RK,
- Issues related with family and marriage relations and cancellation of marriage and receiving the alimony payments between the citizens of Kazakhstan, Kyrgyzstan and Tajikistan.

NGO “Sana Sezim” regularly monitors the changes in the legislation, which are applied for providing legal consultations.

There have been 56 informational campaigns and 39 mobile consultations made thus covering 8743 foreign citizens, who were going to or were doing their trading activities on the territory of the South Kazakhstan Oblast, and among those transiting through the Oblast to Russia and other Kazakhstan regions for job.

Informational campaigns were facilitated in the places of gathering of foreign citizens:
- In bordering regions on Kazakhstan;
- On construction sites,
- City marketplaces;
- Bread making workshops;
- Temporary jails for administrative misconducted people;
- Control checking border points Zhibekzholy, Kaplanbek, Kazygurt;
- Bus stations;
- Railway station;
- Migration police points in South Kazakhstan Oblast;
- Social rehabilitation center for homeless people;
• Oblast AIDS Center;
• Ethno-cultural centers in Shymkent and SKO.

In order to integrate migrant worker into the adapting society and to find job for them, education was held to develop employment skills. During these activities, social issues were touched:

• Providing consultation for women migrants about contraception, information about gynecology cabinets and polyclinics which consult on reproductive health.
• Individual contraception was distributed among male migrants in order to prevent STDs, HIV / AIDS.

Information about polyclinics, hospitals, diagnostic center and private clinics, providing medical assistance, was also provided.

• Migrant workers were also informed about the prophylaxis of tuberculosis, ways of transmitting and first symptoms of disease, when to ask for medical assistance.

In regional, municipal newspapers, Internet, 7 articles were published in which issues of rights of migrant workers were covered, ways of incoming rules and residing on the territory of Kazakhstan.

On three control check points on the border of Kazakhstan and Uzbekistan, in three migration police points in Shymkent city, informational stands “To Migrant about his rights” were set under the support of IOM in Kazakhstan.

These stands contain information in four languages: Uzbek, Russian, Kyrgyz and Tajik. Migrants crossing the border and coming to migration police for registration can read about the rules of residing on the territory of Kazakhstan, about their rights and responsibilities.

This field of activities affords to increase awareness of migrant workers in the sphere of Kazakhstan legislation, which helps not only in search of worthy job, but also in to work in Kazakhstan not breaching the legislation.
In 2001 a Volunteer Club was established in the organization, which includes high-school students, university students, teachers of Shymkent schools, and they bring invaluable input into the development of civil society and the organization. Nowadays Volunteer Club of NGO “Sana Sezim” includes over 25 volunteers.

During 2011 the volunteers carried out informational campaigns, seminars, charity events, high school class hours, provided help in the realization of projects in all fields of activities:

- Charity event on collecting the clothes, footwear, toys and books for socially vulnerable families. 14 trainings were conducted by the high school and university students on prevention of human trafficking, 4 informational campaigns on prevention of domestic violence and the worst form of children’s labor.
- Action of support for people suffered from flood in the West Kazakhstan Oblast within the spring week of collecting the clothes and first aid stuff.
- On 9 May 2011, Victory Day, the volunteers have distributed greeting cards in the parks of the city for the veterans of the Great Patriotic War.
- On 15 May 2011 on the International Family Day, the staff and the volunteers of the organization have performed the action “Peace in my family”. Greeting cards were distributed in the parks of the city for adults and sweets for children. The greeting cards were designed by the volunteers and contained verses about peace and family.
- International Children’s Day – 1 June. Greeting cards and souvenir badges, sweets for children were distributed in the parks of Shymkent.
- World Youth Day – 12 August. In Shymkent, the booklets and leaflets “Healthy youth is healthy future!” were distributed, with information about the culture of sexual relationships, reproductive health, prophylaxis of STDs.
- 12 days against exploitation of child labor – 1 June through 12 June. Informational materials were distributed in the parks of Shymkent.
- International Day of protection of children’s rights – 20 November. Informational materials, and UN Convention “on children’s rights” are distributed, trainings are facilitated for school students of Shymkent.
- International action “16 days without violence” – 25 November through 10 December. Booklets, brochures, informational leaflets about the rights of women and children were distributed, trainings in schools were facilitated.
- World AIDS Day – 1 December. Volunteers performed the informational campaign “Children against AIDS!”

The following activities were organized for the volunteers of the organization:

- Celebrating the Volunteer’s Day. All the volunteers were rewarded with Gratitude Letters.
- 4 training courses on Team building and development of leadership qualities.

The volunteers of the organization took part in seminars, training, and conferences not only in Kazakhstan, but also in Poland, Czech Republic, and Bulgaria.
OUR PARTNERS:

- European Commission's Delegation to Kazakhstan, Kyrgyzstan and Tajikistan
- Open Society Institute (OSI)
- International Labour Organization (ILO/IPEK)
- International Organization for Migration (IOM)
- Urgent Action Fund
- United Nations Entity for Gender Equality and the Empowerment of Women
- United Nations Children's Protection Fund (UNICEF)
- Mama Cash Foundation (Netherlands)
- Information Service at the U.S. Embassy (Almaty)
- Eurasia Foundation
- Bureau of Educational and Cultural Affairs (ECA) and the International Research and Exchanges Board (IREX)
- Bureau of Democracy and Human Rights of Organization for Security and Cooperation in Europe (OSCE)
- Norwegian Embassy
- The Institute of the Human Rights Under the President of Kazakhstan (Astana)
- Helsinki Foundation for Human Rights (Poland)
- Center for International Development Conference (IVC)
- IFOR's Women Peacemakers Program (Netherlands)
- International Rehabilitation Council for Torture Victims (Denmark)
- MASHAV Center for International Development Cooperation of the Israeli Ministry of Foreign Affairs
- "Bereke" (Shymkent)
- GS "Charter for Human Rights (Almaty)
- Union of Crisis Centers of Kazakhstan (Almaty)
- Coalition of Women's Organizations, "IshaL'Isha" (Israel)
- Akimat, SKO
- Ministry of Domestic Policy, SKO
- Department of Internal Affairs
- Department for Protection of the Child of SKO
- Department of Education, SKO
- Commission for Family and Gender Policy under Akim, SKO
- Association of Sociologists and Political Scientists of Kazakhstan (Almaty)
- Bureau on Human Rights and Rule of Law (Almaty)
- Association of Civic Alliance of South Kazakhstan
- Conflictology Centre (Almaty)
- Crisis Center "Girlfriends," (Almaty)
- "Contact" (Taldykorgan)
- Foundation for Farmers and Entrepreneurs (Shymkent)
- Educational Centre "Bilim-Central Asia" (Shymkent)
- Public Foundation Center for Psychosocial Rehabilitation and adaptation of children and women, "Rodnik" (Almaty)
- PA Women's Support Center (Petropavlovsk)
### STAFF AT NGO “SANA SEZIM”

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>President</td>
<td>Abysheva Khadicha</td>
</tr>
<tr>
<td>Vice President</td>
<td>Khassanova Shakhnoza</td>
</tr>
<tr>
<td>Bookkeeper</td>
<td>Orlova Irina</td>
</tr>
<tr>
<td>Lawyer</td>
<td>Jakupov Marat</td>
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<tr>
<td>Lawyer</td>
<td>Yenikeyva Elina</td>
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<tr>
<td>Lawyer</td>
<td>Iskendir Galymzhan</td>
</tr>
<tr>
<td>Psychologist</td>
<td>Zakutnyaya Vera</td>
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<tr>
<td>Social Worker</td>
<td>Khudaishukurova Raushan</td>
</tr>
<tr>
<td>Hotline operator</td>
<td>Usmanova Zulfiya</td>
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<tr>
<td>Mobile Consultant</td>
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<td>Trainer</td>
<td>Zyablova Tatiana</td>
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<tr>
<td>Mobile Consultant</td>
<td>Zakutnyaya Olga</td>
</tr>
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