Report on Activities for 2001 - 2010

The Legal Center for Women’s Initiatives, “Sana Sezim”
The Legal Centre for Women’s Initiatives «Sana Sezim» was registered as a non-governmental, non-profit organization in May 2001, and was re-registered as a private institution in January 2004.

MISSION OF NGO “SANA SEZIM”

Promoting women’s and children’s social and life orientation in building civil society and democracy, forming the practice of nonviolent social relations, as well as developing the movement to protect the rights of women and children.

Our guiding principle:
Transparency, openness,
clarity of thoughts, actions and ideas based on wisdom,
spirituality, and harmony.

The Legal Centre for Women’s Initiatives “Sana Sezim”
is open to collaboration and partnership!
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OPENING REMARKS

As President of the Legal Center for Women’s Initiatives “Sana Sezim” (herein “NGO Sana Sezim”), I am pleased to report on its activities for the past ten years.

Since our organization was established in 2001, we have implemented more than thirty projects aimed at improving the lives of women and children. In this report, you will read about our history, priorities of activities on completed and current projects, accomplishments, partners, and staff.

Our main goal has been to contribute to the development of civil society as a participant in democratic processes. We define “civil society” as a society where its citizens participate in making decisions based on their access to information and freedoms to protect and promote their interests. It is a society that includes a wide range of groups, regardless of ethnic, social, cultural or any other backgrounds. We frequently work with underrepresented and at-risk groups under various governments and laws to protect their individual rights and freedoms.

For the past ten years, we have worked on the prevention of violence, eliminating the worst forms of child labor, eliminating human trafficking, promoting gender equality, and assistance for migrant workers. Over time, we have become one of the most successful organizations in the South Kazakhstan Region and have been recognized at national and international levels for our efforts. Additionally, NGO “Sana Sezim” has been one of the few non-governmental organizations in the region to be involved in not only in prevention, but also to provide direct legal, psychological, and social services. Our services and programs have assisted hundreds of people in their pursuit to happiness and peace, reestablishment of justice, reunions with their families, and the protection and defense of their constitutional rights.

We are able to accomplish the results of our activities thanks to our partners and supporters at the national and international levels. We are partnered with the following government agencies and divisions within Kazakhstan: Department of the Interior of the South Kazakhstan Region, Division of the Protection of Women from Violence, Juvenile Justice Division, Office of Public Safety, Office of the Migration Police of the South Kazakhstan Region, Division to Combat Trafficking in Persons, Department of Child Protection of South Kazakhstan, Commission on Women, Family and Demographic Policy of the South Kazakhstan Region; and the Department of Internal Politics of the South Kazakhstan Region. Internationally, NGO “Sana Sezim” has extensive experience in

Much of our work is also made possible by our Volunteer Club, which has been instrumental in implementing our advocacy activities, information sessions, charity events and trainings within the community. We recognize that young people are fundamental in building civic society and their contributions are extremely valuable to NGO “Sana Sezim” and its goals for equality between men and women, and forging a culture of nonviolence and mutual understanding.

We recognize that it is important to meet the changing demands of our community so our staff regularly attends external trainings and workshops to develop their skills and knowledge in topics such as organizational development, human resource development, implementations of new technologies and approaches, and techniques for working with target groups. I believe that we have a strong team of professionals who are like-minded people that believe in our mission. I am looking forward to the future of NGO “Sana Sezim” and continuing our strategic partnerships to promote the rights of members within our civic society.

Sincerely,

Khadicha Abysheva
President of NGO “Sana Sezim”
### ACHIEVEMENTS OF NGO “SANA SEZIM”

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>December 2010</td>
<td>Letter of recognition from the Commission on Women, Family and Demographic Policy of the South Kazakhstan Region for promoting and protecting women’s rights in the South Kazakhstan Region.</td>
</tr>
<tr>
<td>December 2010</td>
<td>Letter of recognition of the military unit No. 6506 of Shymkent City for active citizenship and promoting human rights.</td>
</tr>
<tr>
<td>November 2010</td>
<td>Letter of recognition from Commission on Women, Family and Demographic Policy of the South Kazakhstan Region for contributing to the development of civil society, constructive dialogue with the authorities, and promotion of human rights.</td>
</tr>
<tr>
<td>August 2010</td>
<td>Letter of recognition from the South-Kazakhstan branch of the People's Democratic Party “Nur Otan” prevention of violence, worst forms of child labor, and trafficking amongst youth.</td>
</tr>
<tr>
<td>March 2009</td>
<td>Letter of thanks from Akim of Shymkent for contributions to the development of civil society.</td>
</tr>
<tr>
<td>November 2008</td>
<td>Certificate from the UN Children’s Fund (UNICEF) in Kazakhstan and the Committee on the Protection of Children of the Ministry of Education and Science of Kazakhstan for active participation in the development process of de-institutionalization in the South Kazakhstan Region.</td>
</tr>
<tr>
<td>August 2008</td>
<td>Letter from our partner, Bolashak, for cooperation in projects.</td>
</tr>
<tr>
<td>July 2008</td>
<td>Award from the President of the Republic of Kazakhstan during the “10 Year Anniversary of Astana” for promoting the development and establishment of the Republic.</td>
</tr>
<tr>
<td>March 8, 2008</td>
<td>Letter from the Akim of Shymkent for contributing to the protection of the rights of women.</td>
</tr>
<tr>
<td>March 7, 2008</td>
<td>Recognition from the Commission on Family Affairs and Gender Policy under the President of the Republic of Kazakhstan for contributing to the development of gender policy in Kazakhstan.</td>
</tr>
<tr>
<td>December 11, 2007</td>
<td>Recognition from the South Kazakhstan Region for the category of “human rights.”</td>
</tr>
<tr>
<td>November 2, 2007</td>
<td>NGO “Sana Sezim” is recognized as “Best Public Association” in a regional competition for most achievement in the development of small businesses.</td>
</tr>
<tr>
<td>December 27, 2006</td>
<td>Diploma awarded by the Akim of Shymkent for his contribution to the development of civil society.</td>
</tr>
<tr>
<td>Date</td>
<td>Event Description</td>
</tr>
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<td>--------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>December 22, 2006</td>
<td>NGO “Sana Sezim” was awarded for the “Best Web Page” for the project, “Stop Human Trafficking!” under the European Commission in Kazakhstan.</td>
</tr>
<tr>
<td>November 28, 2006</td>
<td>Received memorandum for mutual cooperation with the foundation, “Protecting Children from AIDS!”</td>
</tr>
<tr>
<td>August 23, 2006</td>
<td>Initiated and signed a memorandum on mutual cooperation between government agencies and nongovernmental organizations involved in protecting the rights and interests of children.</td>
</tr>
<tr>
<td>April 28, 2006</td>
<td>NGO “Sana Sezim” was recognized as the “best women’s organization” in a competition held by the Commission on Family Affairs and Gender Policy under the Akim of South Kazakhstan.</td>
</tr>
<tr>
<td>October 2005</td>
<td>Awarded as the winner of the “Gender Equality” category of the national contest, “Tanylu.”</td>
</tr>
<tr>
<td>August 2005</td>
<td>Awarded a diploma for participating in the national competition for ideas and products, “Kahati Yeitl-2.”</td>
</tr>
<tr>
<td>July 2005</td>
<td>Awarded a diploma by the Akim of the South Kazakhstan Region for outstanding achievements in the socio-economic development of society and national peace.</td>
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</tbody>
</table>

Currently, NGO “Sana Sezim” has a library of over 1,600 printed materials on various topics related to its areas of focus.

The staff of NGO “Sana Sezim” frequently attends trainings and seminars in Kazakhstan as well as other countries to further develop their skills and knowledge. We have attended trainings and seminars have been in England, Belgium, Bulgaria, Germany, Holland, Romania, Greece USA, Israel, Italy, Spain, Ireland, Jordan, Kyrgyzstan, Lithuania, Luxembourg, Poland, Russia, Turkey, Tajikistan, Uzbekistan, Ukraine, Finland, France, and Switzerland.
### PROJETS IMPLEMENTED BY NGO “SANA SEZIM”

#### 2009 - 2010

- **November 2010 - September 2011** - “Combating Human Trafficking in Central Asia,” International Organization for Migration/USAID.
- **May 2010** - “Strengthening Cooperation Between Governments and NGOs in Combating Human Trafficking,” International Organization for Migration.
- **November 2009 - April 2010** - “Information Advocacy and Legal Assistance to Migrant Workers on the Threats of Trafficking in the Border Regions of Kazakhstan,” OSCE/ODIHR.
- **September 2009 - December 2009** - “Project to Combat Trafficking in Persons,” Association of Non-Governmental Organizations Against Trafficking in Central Asia.
- **January 2009 - April 2009** - Publication of pamphlets on labor migration for the Eurasia Foundation of Central Asia.

#### 2007 - 2008

- **November 17, 2008 - May 17, 2009** - “Information Advocacy and Legal Assistance to Migrant Workers on the Threats of Trafficking in the Border Regions of Kazakhstan,” OSCE/ODIHR.
- **November 1, 2007 - December 31, 2008** - Project on labor migration in Central Asia, International Organization for Migration in Kazakhstan

#### 2005 - 2006

- **July 2007 - December 2007** - “Social Mobilization Against Worst Forms of Child Labor in South Kazakhstan Region,” ILO/IPEC.
- **April 2007 - October 2007** - Publication of pamphlets on labor migration for the Eurasia Foundation of Central Asia.
<table>
<thead>
<tr>
<th>2001 - 2004</th>
<th>2004 - 2005</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 2002 - March 2003 - DVD on Empowering Education, IREX.</td>
<td></td>
</tr>
<tr>
<td>December 2004 – “Fundraising and Sponsoring,” Department of Internal Policy of South Kazakhstan.</td>
<td></td>
</tr>
<tr>
<td>January 2006 - December 2006 - “Gender Education in the Villages of South Kazakhstan,” Commission on Family Affairs and Gender Policy under the Akim of South Kazakhstan.</td>
<td></td>
</tr>
</tbody>
</table>
MEMBERSHIP of NGO “Sana Sezim” in Associations and Coalitions:

1. Member of the International Coalition of KARAT.
2. Member of ECPAT International, a worldwide network to combat the commercial exploitation of children.
3. Member of the Advisory Board for the Human Rights Ombudsman of the Republic of Kazakhstan.
4. Member of the Union of Crisis Centers of Kazakhstan.
5. Co-founder and member of the Civil Alliance of South Kazakhstan region.
6. Member of the Coalition for the Protection of Children's Rights in Kazakhstan.
7. Member of an international network of “ASTRA.”
8. Member of the Central Asian network to solve the problems of labor migration.
9. Member of the Public Council for monitoring the actions of police officers at Department of Internal Affairs of the South Kazakhstan Region.
10. Member of the Commission on Women, Family and Demographic Policy of the South Kazakhstan Region.
11. Member of Association of NGOs against trafficking in Central Asia.
12. Member of the Council on cooperation and collaboration with NGOs of the Ministry of Justice of the Republic of Kazakhstan.
14. Member of the National Volunteer Network.
The goal of NGO “Sana Sezim” since its establishment in 2001 has been to inform and train our community on women’s and children’s rights, as well as to promote the compliance and restoration of civil, social, economic, and cultural rights.

Over the past ten years, we have held 58 seminars and trainings for the community on women and children’s rights and the mechanisms for protection, and 24 seminars for law enforcement officers, judges, and prosecutors to ensure that victims whose rights have been violated have access to justice.

In 2008, we held four workshops specifically for children from disadvantaged families. They learned about methods to protect human rights and participated in activities aimed at preventing religious extremism and involvement in alternative forms of employment. NGO “Sana Sezim” also organized three schools on human rights for youth aged 12-18. It is important to note here that our Volunteer Club referred many participants such their peers, relatives, and community members to these schools.

From 2001-2010, NGO “Sana Sezim” received 6,210 calls from the community regarding concerns of violations of women’s or children’s rights. Our assessments have shown that a majority of women call seeking help for their families because of marriage difficulties, financial instability, or requests for legal protection. Many of our clients commented about on bureaucratic delays, discrimination and lack of support or protection from law enforcement and government agencies.

Other calls we received have been requests for guidance and counseling; in response to these cases, we provided information on the various functions of government and law enforcement agencies, as well as contact information for professionals at various organizations. In recognition of the needs of women and children whose rights have been violated, we offer additional legal assistance, and psychological and social consultations.

The most frequent problems women were treated for were associated with access
to law enforcement and government agencies. In particular, their concerns were related to the actions and/or inaction of law enforcement officers, inaction of courts, misconduct of employees of medical institutions, misconduct of authorized persons engaged in the collection of documents for the purpose of pensions and benefits, and payments of wages, welfare, pension, etc.

All clients were provided comprehensive care from our lawyers, psychologists, and social workers. In some situations, women were also accompanied by law enforcement agencies or security staff to the prosecutor and court. The diagram below shows the number of cases of women’s and children’s rights violations our experts handled during the period from 2001 to 2010.

Our services extend beyond case management and we have also helped women to solve issues in other various spheres of life as we are in close cooperation with the Department of the Interior of the South Kazakhstan Region, particularly with the Division for Juvenile Department of Public Safety of the Office of Public Prosecutor of South Kazakhstan.

For 10 years, we have provided many women with psychological consultations and social services and we also refer special cases to various bodies and organizations of the government, if additional support is needed. In 2001, we only provided psychological support, but practices have shown that for more effective intervention and assistance, it is necessary to provide social services to assist with interactions with government agencies, reintegration into society, and formations of social connections within the community. Therefore, since 2006, we have been assisting victims through providing access to justice and social work consultations. In the beginning, these professional activities such as psychological consultations were misunderstood and distrusted by the public; however, once relationships were established with clients, we were able to build relationships and gain recognition for our professionalism and excellence of psychological services.

The following diagram shows the dynamics of development of psychological and social assistance in this direction:

Our information advocacy activities covered all 15 districts of the South Kazakhstan Region, where we distributed 27,600 brochures of “Know Your Rights!, “The Rights of Children,” and “Your Rights. In addition, we had 78 articles in regional and city newspapers and 48 public service announcements on local radio and television stations.

The purpose of “Rights of Women and Children Have a Right!” was utilize local media for information advocacy. We also implemented a pilot project on a model for monitoring children’s rights, which resulted in a publication of a manual that described protections of children's rights and the model was replicated throughout Kazakhstan. Our
organization provides assistance to not only to women in the South Kazakhstan Region, but other cities of Kazakhstan such as Almaty, Aktobe, and Taldykorgan. In other locations, we have an important role of redirect and referring cases to our partnering organizations. To date, NGO “Sana Sezim” has cooperated on many different levels with national and international non-governmental organizations, networks, associations, and coalitions for the protection of women's rights. Our motto, “Rights of Women and Children Have a Right!” allows the community to be conscious and understand that everyone has the right to shape their own lives, and the right to defend and protect their own rights.
Violence against women has ancient origins and is so prevalent in our society that it sometimes seems ineradicable. It exists in all sectors of society and is manifested in all ethnic and cultural groups. Domestic violence is often hidden, and therefore difficult to identify and eliminate.

To date, the Republic of Kazakhstan has adopted a number of international instruments to prevent violence against women and children, such as the UN Convention on the “Elimination of All Forms of Discrimination against Women,” “Political Rights of Women,” and “Rights of Married Women.” The Republic of Kazakhstan has signed the International Covenant on Civil and Political, Economic, Social and Cultural Rights and has acceded to 60 international human rights treaties.

Since 2003, NGO “Sana Sezim”, along with several other non-governmental organizations, began to promote the adoption of the amendment stages where corrections and suggestions were added; some of which are reflected in the December 4, 2009, Law of the Republic of Kazakhstan on the “Prevention of Domestic Violence.” This is considered as important of an achievement within the women's movement in Kazakhstan as the adoption on December 8, 2009, Law of the Republic of Kazakhstan on “State Guarantees of Equal Rights and Equal Opportunities for Men and Women.”

In our reflection of our activities from the past ten years, we believe that violence is still an important topic to discuss and address. This is important to us because it allows women and children to speak openly about violence and ask for help. Nevertheless, violence and abuse are still hidden and in this regard, we believe it is important to conduct outreach and educational activities.

We provide trainings for young adults, especially for young women who are preparing to marry in the near future, since many find themselves as in situations of violence. The aims of our work are to create a culture of nonviolence and gender equality; prevent, detect, and intervene cases of victimization; provide moral and psychological rehabilitation; and train on methods of protection in cases of violence. Overall, our organization held 52 training sessions for women and children from 2001 to 2010.

Since 2003, law enforcement officials have been conducting the following activities in conjunction with NGO “Sana Sezim:” workshops on counseling skills and recognizing victims of violence; implementation of methods on preventing violence and aggression, and exercising alternative dispute resolution (mediation). We have held 32 workshops as part of a curriculum to develop the skills and knowledge of law enforcement officers to enable them to work more effectively with victims of violence, create a trust in law enforcement, and provide tools to approach victims of violence without intimidation or discrimination.

We frequently gather with units from the Department of Internal Affairs of the South Kazakhstan Region and the Commission on Women, Family and Demographic Policy to conduct annual

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**RIGHTS OF WOMEN AND CHILDREN TO LIVES WITHOUT VIOLENCE!**

**OBJECTIVES:**

- Develop effective protections and implementation of programs to prevent violence;
- Prevent and provide relief for crises through hotline services;
- Offer legal, psychological and social consultations for women and children in crisis situations.

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The Legal Center for Women’s Initiatives, “Sana Sezim

Report on Activities from 2001-2010
roundtables, information sessions, and international campaigns such as “16 Days Without Violence Against Women.” We offer trainings for female leaders on methods to recognize potential victims and current victims of violence. It is important to note that through close collaboration with law enforcement agencies, we receive referrals and requests for our legal, psychological, and social consultations and services. Every year, we plan joint activities, such as raids to find disadvantaged families and provide them with necessary assistance.

Preventing violence against women and children is complex and involves direct assistance to victims of violence and potential victims. South Kazakhstan is one of the most densely populated areas in Kazakhstan and is a place where traditions and attitudes prevent women from obtaining equal rights within families and society. For these reasons, we have many cases of domestic violence that require direct assistance from highly trained professionals such as our lawyers, psychologists and social workers. Since most women have low economic or financial status, and have a low level of legal knowledge, it is important to us that our assistance is free of charge.

From 2001 to 2010, hotline for free and confidential consultations received 12,135 calls.

The diagram below shows the volume and types of consultations provided for 2001 to 2010:

Trends of calls received by NGO “Sana Sezim” showed that the most common topics were the following: family and marital relationships (divorce, alimony, property division, various kinds of violence against women and children, parenting, etc.), access to public authorities, employment, housing, relationships between children and parents, emotional and mental help, self-help issues, etc. To reach out to other audiences, we have also distributed over 19,000 leaflets, stickers, posters, information sheets; published 76 articles in the media; and held 89 public service announcements on radio and television stations on the prevention of violence.

Our experiences have shown that women in situations of domestic violence oftentimes are victims of physical, verbal, and emotional abuse. The role of our center is vital in improving their relationships and addressing their desires and concerns. NGO “Sana Sezim” approaches violence against women and children as a complex problem wherein the solution should be found through combined efforts. Our organization helps victims to recognize violence, restore their rights, restore their ability to control their own destiny and make their own choices.
Since 2001, NGO “Sana Sezim” has been working for the prevention and intervention of human trafficking in countries near Kazakhstan and abroad. For our project, “Stop Trafficking in Women and Children!”, we held seminars for potential victims of trafficking (youth at high schools, universities, and orphanages); provided legal, psychological, and social assistance; distributed pamphlets on the prevention of human trafficking; and provided free and confidential consultations through our hotline. We also worked with international and national organizations to assist with the return of trafficked victims to their home country.

Over the past ten years, we have strengthened our relationships with government agencies, especially with prosecuting authorities, such as Department of the Interior of the South Kazakhstan Region, Security Administration of Public Order Department of the Interior of The South Kazakhstan Region, and Department for Combating Trafficking in Persons, Department of Juvenile Office of Public Safety of the Office of the Migration Police and the Department for Child Protection of the South Kazakhstan Region. With these authorities, we have been conducting information advocacy activities, roundtables, and conferences in locations of high level trafficking.

Additionally, we have been training law enforcement officers on the following topics: identification of trafficking victims, recognition of psychological characteristics and aspects of working with victims of trafficking. Overall, we have conducted 188 workshops for potential trafficking victims, law enforcement officers, prosecutors and courts.

We have observed that the number of inquiries we receive on human trafficking has been growing every year. Although human trafficking is a difficult problem to identify, even for victims of trafficking themselves, we have been receiving a growing number of inquiries on human trafficking through our free and confidential hotline, main center, referrals from friends and acquaintances of victims, and general inquiries following our trainings and information advocacy activities. From 2001 to 2010, our information advocacy activities on the elimination of human trafficking reached 117,500 people through the distribution of our booklets and brochures. With combined efforts with our partners, we have made every effort to be visible throughout the South Kazakhstan Region in urban, suburban, and rural areas; country border crossing areas, railway and bus stations, and other areas of high traffic.
The table below shows the results of the direction of Stop Trafficking Women and Children!

<table>
<thead>
<tr>
<th></th>
<th>2001</th>
<th>2002</th>
<th>2003</th>
<th>2004</th>
<th>2005</th>
<th>2006</th>
<th>2007</th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline calls</td>
<td>761</td>
<td>1108</td>
<td>1019</td>
<td>1232</td>
<td>1570</td>
<td>1318</td>
<td>1447</td>
<td>1528</td>
<td>1574</td>
<td>1262</td>
</tr>
<tr>
<td>Direct assistance</td>
<td>18</td>
<td>3</td>
<td>12</td>
<td>7</td>
<td>5</td>
<td>3</td>
<td>2</td>
<td>46</td>
<td>22</td>
<td>38</td>
</tr>
<tr>
<td>for trafficking</td>
<td></td>
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<td></td>
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<tr>
<td>victims</td>
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</table>

According to data from external authorities, three travel companies that operated illegally and smuggled people overseas were shut down through the efforts of NGO “Sana Sezim” and its partner organizations. We also assisted trafficking victims and their families through legal assistance such as the recovery of documents, partnerships with various bodies and organizations, organization of work contracts and other legal assistance needs; psychological consultations for coping with Post Traumatic Stress Disorder and other psychological distorters, negative self perception/self-esteem, etc.); and social services for reintegration into society, identifying the needs and requirements, etc.

Our specialists provide crucial assistance for further rehabilitation and reintegration of trafficking victims and we have found that the demand for these services has been growing every year, especially because Kazakhstan is popular as a source, destination, and transit country.

While implementing projects to protect the rights of women and children, especially those projects related to the prevention of trafficking in persons, our staff came to the conclusion that it is also necessary to focus our work on the prevention, detection, and recovery of children from worst forms of child labor. Since 2006, NGO “Sana Sezim” has been focusing on the worst forms of child labor, as it is directly related to child trafficking.

We have had joint efforts to prevent the worst forms of child labor with the Department for Child Protection of the South Kazakhstan Region and held seminars and trainings for children, parents, employers, employees, educators, law enforcement and government agencies, prosecutor's office. Together with the Department of Child Protection of the South Kazakhstan Region, we also conducted raids for the identification and recovery of children under the worst forms of child labor. Such raids were conducted at agricultural fields (cotton, melons, onions, etc.), street markets, bus stations, retail shops, construction sites and urban transportation sites.
To date, with other international organizations, we have provided the following services for victims of trafficking:

- **Financial Assistance:** we have provided financial assistance to facilitate informed decision-making, future planning, paying for accommodation, meals, medical care, psychological counseling, legal counseling, registration or restoration of new or lost documents, and trainings.
- **Housing:** Our partner organizations have also assisted victims with accessing housing since finding safe housing is one of the most important needs in assisting of victims of trafficking.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of calls received on the hotline</th>
<th>Number of off-site activities, including working with the Department on Protection of Children of the South Kazakhstan Region</th>
<th>Number of reported cases of the worst forms of child labor</th>
<th>Number of seminars</th>
<th>Distributed number of booklets, brochures for information advocacy</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>700</td>
<td>12</td>
<td>35</td>
<td>5</td>
<td>600</td>
</tr>
<tr>
<td>2007</td>
<td>452</td>
<td>12</td>
<td>46</td>
<td>8</td>
<td>7900</td>
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<tr>
<td>2008</td>
<td>502</td>
<td>15</td>
<td>90</td>
<td>12</td>
<td>1500</td>
</tr>
<tr>
<td>2009</td>
<td>487</td>
<td>26</td>
<td>684</td>
<td>5</td>
<td>1000</td>
</tr>
<tr>
<td>2010</td>
<td>582</td>
<td>9</td>
<td>237</td>
<td>4</td>
<td>1000</td>
</tr>
</tbody>
</table>

- **Specialized services:** Our clients have also received specialized services such as long-term psychological and legal counseling, vocational training and education, temporary or permanent job placements corresponding to the victims’ abilities, interests, and needs.

We work in conjunction with partners such as law enforcement, government, and international and nongovernmental organizations to focus on present methods identification and prevention of human trafficking, protection and rehabilitation and modify these methods according to changes in the industry of human trafficking.
LABOR MIGRATION

OBJECTIVES:

- Provide legal assistance to migrant workers;
- Offer information and education campaign in order to attract public attention to the problems of migrant workers.

In 2006, NGO “Sana Sezim” began its focus on “Labor Migration.” Many migrant workers from neighboring countries are often potential victims of trafficking because they must work under poor conditions and coercion. To target migrant workers, we have been distributing booklets and brochures that state the rights and responsibilities of migrant workers as part of our information campaigns. We have had mutual cooperation from the Office of the Migration Police for conducting joint raids to identify and assist migrant workers in high-risk areas such as construction sites, factories, markets, bus stations, railway stations, bathhouses and country border areas. We have also conducted round tables discussions with migration officials, and advisory services, seminars, and trainings at two centers located in country border areas. Our mobile consultants and lawyers have also been providing legal assistance to migrant workers. In order to increase the awareness of HIV/AIDS and Sexually Transmitted Infections, we have also been distributing condoms and other forms of birth control.

<table>
<thead>
<tr>
<th>Year</th>
<th>Number of calls received on the hotline</th>
<th>Number of migrants workers that received direct legal support (court cases)</th>
<th>Number of raids conducted</th>
<th>Number of booklets and brochures distributed for information campaign</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>1009</td>
<td>276</td>
<td>6</td>
<td>13000</td>
</tr>
<tr>
<td>2007</td>
<td>1172</td>
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</tr>
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<td>3242</td>
<td>459</td>
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<td>22000</td>
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<tr>
<td>2010</td>
<td>766</td>
<td>247</td>
<td>45</td>
<td>7834</td>
</tr>
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It is important to note that the referral of cases to non-governmental and international organizations has served as an effective mechanism in the documentation and representation of migrant workers in law enforcement cases involving arrests or serious violations of human rights by employers. We believe that collaborative activities within this area can help to lobby and raise legislative awareness of the rights of migrant workers in Kazakhstan, which will ultimately help migrant workers to not only in search for employment to supplement their family incomes, but also search for employment without violating any laws in the Republic of Kazakhstan.
In 2001, NGO “Sana Sezim” began its activities to promote gender equality and women’s education on basic rights, which include topics such as gender equality as a reflection of a high degree of social development.

In 2001, we designed “Empowering Education,” a toolkit on gender equality for use amongst young people within the community and at our Gender Education trainings at schools. We have conducted a total of over 100 training courses for trainers of teachers at schools in the South Kazakhstan Region. As a result, all schools in this region have been trained to offer gender education as part of their curricula and some schools are presently teaching the program to its students.

The Gender Equality Strategy for 2006 - 2016 has allowed NGO “Sana Sezim” to expand the boundaries of its activities and draw public attention to the promotion of equality between men and women. Activities under this strategy have been carried out in close collaboration with the Commission on Women, Family and Demographic Policy of the Akim of South Kazakhstan Region. We also conducted 58 workshops for women in urban and rural areas.

During many of our workshops, women said that the barriers caused by gender stereotypes include the secondary role of women in families and society, limited opportunities, and other barriers to success. Although many women are permitted to work, they must have inner strength and independence since they are amongst the first women to pursue careers in many fields. We have observed that many women who have attended our workshops utilize their knowledge to become entrepreneurs, community leaders and heads of large enterprises.
In 2001, concerned community members in Shymkent City formed our first Volunteer Club, which has grown to include students from elementary schools to high schools, teachers, universities in Shymkent City, and many others who are interested in contributing to the development of civil society and organizations in their communities. Recently, the field of volunteer work has changed dramatically and volunteers are putting forth their time and efforts with interested in helping others and benefiting society. Today, the Volunteer Club of “Sana Sezim” has more than 40 active volunteers. In the past ten years, the Volunteer Club has conducted more than 200 various events including, but not limited to, seminars, trainings, fundraisers, and awareness campaigns.

EVENTS, WORKSHOPS AND TRAININGS

- **Victory Day** (May 9) - Day of remembrance for war veterans of WWII
- **International Children’s Day** (June 1) - Distribution of greeting cards, gift bags, and candy children at various parks in Shymkent
- **World Youth Day** (August 12) - Distribution of leaflets and information sheets on the culture of sexual relations, reproductive health, STIs and other youth issues for the “Healthy Youth - Healthy Futures!” project
- **12 Days Against the Exploitation of Child Labor** (June 1-12) - Distribution of pamphlets on child labor throughout Shymkent City
- **International Children’s Day** (November 20) - Distribution of leaflets from the UN Convention on the Rights of the Child and trainings for school children in Shymkent City
- **International Campaign of 16 Days Without Violence** (November 25 to December 10) - Distribution of pamphlets, brochures, information leaflets on the rights of women and children; training sessions in schools.
- **World AIDS Day** (December 1) - Distribution of red ribbons for project, Children Against AIDS, held in remembrance of those affected by HIV/AIDS for awareness campaign
- **New Year’s Celebration** - Holiday celebration and gift for children at orphanages and rehabilitation centers.
OUR PARTNERS:

- The European Commission in Kazakhstan
- The Open Society Institute
- International Labour Organization (ILO)/ International Programme on the Elimination of Child Labour (IPEC)
- International Organization for Migration (IOM)
- UN Children's Fund (UNICEF)
- Netherlands Foundation “Mama Cash” (Netherlands)
- Information Service at the U.S. Embassy (Almaty)
- Eurasia Foundation of Central Asia
- Department of Educational and Cultural Affairs (ECA) and the International Research and Exchanges Board (IREX)
- Bureau of Democracy and Human Rights
- Institute of the Ombudsman for Human Rights under President of Kazakhstan (Astana)
- Helsinki Foundation for Human Rights (Poland)
- Center for International Development (IVC)
- IFOR's Women Peacemakers Program (Netherlands)
- International Rehabilitation Council for Torture Victims (Denmark)
- Center for International Cooperation Ministry of Foreign Affairs of Israel, MASHAV
- NGO “Charter for Human Rights (Almaty)
- Union of Crisis Centers of Kazakhstan (Almaty)
- Coalition of Women's Organizations “Isha L'Isha” (Israel)
- Ministry of Justice of the Republic of Kazakhstan
- Ministry of Foreign Affairs of the Republic of Kazakhstan
- Akimat of the South Kazakhstan Region
- Department of Internal Policy of the South Kazakhstan Region
- Department of the Interior of the South Kazakhstan Region
- Department of Protection of the Rights of the Child of the South Kazakhstan Region
- Education Department of South Kazakhstan
- Commission on Family Affairs and Gender Policy under the Akim of the South Kazakhstan Region
- Association of Sociologists and Political Scientists of Kazakhstan (Almaty)
- Bureau of Human Rights and Rule of Law (Almaty)
- Association of Journalists “Gender” (Georgia)
- Public Foundation Center for Psychosocial Rehabilitation and adaptation of children and women, “Spring” (Almaty)
- PA Women's Support Center (Petropavlovsk)
- “Istiqlolli Avlod” (Uzbekistan)
- NGO Center Positive (Tajikistan)
- Master of Joy (Kyrgyzstan)
- Network Center of Migrant Workers (Kyrgyzstan)
- Clean World (Azerbaijan)
- Association of the Civic Alliance of South Kazakhstan (Shymkent)
- Center for Conflict Resolution (Almaty)
- Crisis Center “Girlfriends” (Almaty)
- TGOZPP “Contact” (Taldykorgan)
- NGO “Bereke” (Shymkent)
- Educational Center “Bilim - Central Asia” (Shymkent)
The Legal Center for Women’s Initiatives, “Sana Sezim”
160005 Kazakhstan,
Shymkent, Republic Avenue 22, office 4
Tel: (7252) 56 47 54; Fax: (7252) 56 27 32
E-mail: ngosanasezim@rambler.ru